

**VILLAGE OF LINCOLNWOOD
PRESIDENT AND BOARD OF TRUSTEES
COMMITTEE OF THE WHOLE MEETING
VILLAGE HALL COUNCIL CHAMBERS
FEBRUARY 6, 2018**

Call to Order

President Bass called the Committee of the Whole meeting of the Lincolnwood Board of Trustees to order at 6:15 P.M., Tuesday, February 6, 2018, in the Council Chambers of the Municipal Complex, 6900 North Lincoln Avenue, Village of Lincolnwood, County of Cook and State of Illinois.

Roll Call

On roll call by Village Clerk Beryl Herman the following were:

PRESENT: President Bass, Trustees Hlepas Nickell, Spino, Ikezoe-Halevi, Cope, Patel, Sugarman (6:55)

ABSENT: None

A quorum was present. Also present: Timothy Wiberg, Village Manager; Ashley Engelmann, Assistant Village Manager; Steven Elrod, Village Attorney; Charles Meyer, Assistant to the Village Manager; Doug Hammel, Community Development Manager; Andrew Letson, Public Works Director.

Approval of Minutes

Minutes of the November 30, 2017, Infrastructure Workshop and the January 16, 2018 Committee of the Whole meetings were distributed in advance of the meeting and were examined.

Trustee Hlepas Nickell moved to approve the minutes as presented. Trustee Ikezoe-Halevi seconded the motion. The motion passed with a Voice Vote.

Regular Business

1. Discussion Concerning the Results of the Citizen Survey

This item was presented by Mr. Meyer using PowerPoint.

Citizen Survey Process

- *Survey was issued in late September and results were received through early November
- *Survey was promoted in the newsletter, social media, website, along with a postcard and two letters sent on behalf of the mayor to all recipients
- *1,500 surveys were sent out and 451 were received in total (30% response rate)
- *95% Confidence level

Source of Information

Twelve sources were identified with the top six being:

Village newsletter (Lincolnwood Connections)

Village website (www.lincolnwoodil.org)

Local newspapers

Word-of-mouth

Email

Village bi-weekly e-newsletter

Results – Quality of Life

Residents were asked to rate the overall quality of life in the community, 84% of respondents answered “Excellent” or “Good”

Results – Place to Live

*Represents the natural ambiance, services and amenities that make for an attractive community

*Residents were asked to rate Lincolnwood as a place to live, 89% of respondents answered “Excellent” or “Good”

Results – Sense of Community

*Represents the connections and trust among residents, government, businesses and other organizations to help create a sense of community

*Residents were asked to rate Lincolnwood in terms of a sense of community 60% of the respondents answered “Excellent” or “Good”

Results – Quality of Village Services

*Represents the services provided by Lincolnwood

*Rated on 30 services or amenities with similar ratings when compared to national responses and high marks for street repair and street cleaning

Residents were asked to rate Lincolnwood’s overall quality of Village services 78% of respondents answered “Excellent” or “Good”

Residents were asked to respond to various services and amenities of the community

Aspects of Community Characteristics

SAFETY

The areas surveyed were:

Overall feeling of safety – 79%

Safe in neighborhood – 91%

Safe downtown/commercial – 89%

All similar to national benchmark

MOBILITY

The areas surveyed were:

Overall ease of travel – 85%

Paths and walking trails – 79%

Ease of walking – 77%

Travel by bicycle – 70%

Travel by car – 81%

Public Parking 75%

All higher than national benchmark

Travel by public transportation – 36%
Traffic flow – 54%
Similar to national benchmark

NATURAL ENVIRONMENT

Overall natural environment – 82%
Cleanliness – 84%
Air Quality – 77%
All similar to national benchmark

BUILT ENVIRONMENT

Overall built environment - 59%
Affordable quality housing 47%
Housing options – 61%
Public places – 67%
Similar to national benchmark

New development in Lincolnwood – 20%
Below national benchmark

ECONOMY

Overall economic health – 65%
Business and services – 46%
Cost of living - 36%
Shopping opportunities – 48^
Employment opportunities – 31%
Place to visit – 59%
Place to work 58%
Similar to national benchmark

Vibrant downtown/commercial area – 25%
Below national benchmark

RECREATION AND WELLNESS

Health and wellness – 58%
Mental health care – 48%
Preventative health services – 62%
Health care – 63%
Food – 62%
Recreational opportunities – 68%
Fitness opportunities – 69%
Similar to national benchmark

EDUCATION AND ENRICHMENT

Education and enrichment opportunities – 73%
Religious and spiritual events and activities – 62%
Cultural /arts/music activities - 52%
Adult education – 57%
Similar to national benchmark

K-12 Education - 85%
Child care/preschool – 72%
Higher than national benchmark

COMMUNITY ENGAGEMENT

Social events and activities – 46%
Neighborliness – 60%
Openness and acceptance – 69%
Opportunities to participate in community matters – 52%
Similar to national benchmark

Opportunities to volunteer – 50%
Lower than national benchmark

Aspects of Governance SAFETY

Police – 85%
Fire – 93%
Ambulance/EMS – 92%
Crime prevention – 67%
Fire prevention – 75%
Animal control – 50%
Emergency preparedness – 55%
Similar to national benchmark

MOBILITY

Traffic enforcement - 69%
Street lighting – 57%
Snow removal – 70%
Sidewalk maintenance – 60%
Traffic signal timing – 61%
Bus or transit services – 42%
Similar to national benchmark

Street repair – 64%
Street cleaning – 74%
Higher than national benchmark

NATURAL ENVIRONMENT

Garbage collection – 84%
Recycling – 88%
Yard waste pick-up -79%
Drinking water – 82%
Natural areas preservation – 65%
Open space 61%
Similar to national benchmark

BUILT ENVIRONMENT

Storm drainage – 52%
Sewer services – 63%
Power utility – 76%
Utility billing – 71%
Land use, planning and zoning – 45%
Code enforcement – 52%
Cable television – 63%
Similar to national benchmark

ECONOMY

Economic development – 39%
Similar to national benchmark

RECREATION AND WELLNESS

Village parks – 83%
Recreation programs – 70%
Recreation centers – 68%
Health services – 65%
Similar to national benchmark

EDUCATION AND ENRICHMENT

Public libraries – 86%
Special events – 70%
Similar to national benchmark

COMMUNITY ENGAGEMENT

Public information – 70%
Similar to national benchmark

Aspects of Civic Participation

SAFETY

Stocked supplies for an emergency – 28%
Did NOT report a crime – 80%
Was NOT the victim of a crime – 86%
Similar to national benchmark

MOBILITY

Used public transportation instead of driving – 18%
Carpooled instead of driving alone – 35%
Walked or biked instead of driving – 64%
Similar to national benchmark

NATURAL ENVIRONMENT

Conserved water – 80%
Made home more energy efficient – 82%
Recycled at home – 91%
Similar to national benchmark

BUILT ENVIRONMENT

Did NOT observe a code violation – 61%

NOT under housing cost stress – 57%

Similar to national benchmark

ECONOMY

Purchased goods or services in Lincolnwood – 91%

Economy will have positive effect on income – 34%

Similar to national benchmark

Work in Lincolnwood – 21%

Lower than national benchmark

RECREATION AND WELLNESS

Used Lincolnwood recreation centers – 55%

Visited a Village park – 84%

Ate five portions of fruit and vegetables – 86%

Participated in moderate or vigorous physical activity – 89%

In very good to excellent health – 63%

Similar to national benchmark

EDUCATION AND ENRICHMENT

Attended a Village sponsored event – 49%

Similar to national benchmark

Used Lincolnwood public libraries – 76%

Higher than national benchmark

COMMUNITY ENGAGEMENT

Campaigned for an issue, cause or candidate – 29%

Talked or visited with neighbors – 91%

Done a favor for a neighbor – 82%

Attended a local public meeting – 36%

Watched a local public meeting – 30%

Read or watched local news – 87%

Voted in local elections – 86%

Similar to national benchmark

Volunteered – 22%

Participated in a club – 17%

Lower than national benchmark

Contacted Lincolnwood local officials – 29%

Higher than national benchmark

The single most important priority for the Village to address in the next five years:
Safety came in at 45% , Commercial development at 19% and Affordability/ cost of living at 14%. All others were very small percentages

The following infrastructure improvements were presented:

- *Stormwater management -82% identified Essential or Very Important
- *Residential street lighting – 79% identified as Essential or Very Important
- *Traffic mitigation improvements – 70% identified as Essential or Very Important
- *Roadway improvements, such as resurfacing existing streets – 66% identified as Essential or Very important
- *Pedestrian improvements such as expanding or widening sidewalks – 52% identified as Essential or Very Important

Sixty four percent of respondents stated that they had contact with Village Staff over the last 12 months.

Resident impression of Staff was:

- Courteous - 87% Excellent or Good
- Overall impression – 86% Excellent or Good
- Knowledgeable – 87% Excellent or Good
- Responsive – 86% Excellent or Good

CONCLUSIONS

- *Economic development in Lincolnwood continues to be an area in which the Village focuses for improvement
- *Lincolnwood is a well designed and navigable community and residents want to keep it that way
- *Residents value safety and emphasize its importance

Discussion ensued with questions and comments by all Trustees.

Some items discussed were: New development, the Village's relationship with American Legion and their use of the lower level of the Community Center.

Comments were made regarding street lighting with clarification by Mr. Letson.

Adjournment

At 7:30PM, Trustee Cope moved to adjourn Committee of the Whole, Trustee Sugarman seconded.

The motion passed with a Voice Vote.

Respectfully Submitted,



Beryl Herman
Village Clerk